

Fox Appliance Parts

Computer Hardware Technician

Company Overview

Fox Appliance Parts of Atlanta, Inc. is based in Lake City, Georgia. Established in 1948, Fox Appliance Parts operates locations throughout Georgia, Florida and Alabama. Specializing in OEM Appliance Parts and HVAC Parts and Supplies, Fox has built a reputation of integrity and professionalism throughout the industry. Founded on the idea that maintaining satisfied customers is essential to the financial health of the organization, Fox works hard to ensure that our customer's expectations are exceeded in all transactions through outstanding customer service and by maintaining highly adequate and dynamic levels of inventory to fulfill our customer needs.

Job Description

We are seeking qualified candidates to join our team as a Computer Hardware Technician at our Lake City GA Distribution Center. The position calls for a team player with a positive attitude, sense of urgency and computer technical skills, along with dependability, honesty and integrity. The individual needs to be able to diagnose and resolve problems quickly and be available to respond to user requests. The individual should be able easily to communicate technical concerns and solutions to many different people with varying degrees of technical knowledge as well as work with individuals in all departments to help solve their technical issues.

General Requirements:

- Deep understanding of computer hardware
- Customer service skills
- Above average problem solving skills
- Efficient time management
- Positive attitude and strong communication skills
- Ability to work independently and as part of a team
- Ability to follow established safety guidelines, policies and procedures
- Ability to work a flexible schedule
- Reliable transportation
- Must pass a Drug Screen and Criminal Background Check

Physical Requirements

- Must be able to lift 50 lbs. bend, stretch, stand for extended periods of time, reach, twist, sit, and walk

Job Duties include:

- Install and configure hardware and peripherals
- Maintain hardware and peripherals
- Regularly upgrade systems as needed.
- Provide technical support for hardware issues that may arise.
- Assist with other projects as necessary